**What can I expect from   
Support Coordination?**

* Help you to use your NDIS Plan and get best value from it
* Assist you to understand how each part of your NDIS Plan funding can be used
* Support you to learn as much as you wish about how the NDIS works; and teach you how to use the NDIS online Portal
* Help you find service providers and how to provide feedback to them, if needed
* Help you to weigh up different options and ensure you know how to change providers if you want to
* Support you to set up service agreements with your chosen providers; and ensure service bookings are completed properly
* Make referrals for assessments, or treatments, you need
* Ensure urgent equipment requests are made
* Find opportunities for you to access supports and activities in your local community
* Ensure that support workers are following the recommendations made by allied health therapists about how to best support you

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* Send reports to the NDIS about how the plan is going – this is usually completed two months into the plan, and then again at nine months in a one-year plan
* Make sure that funding is being spent within the set budget
* Show you how to coordinate your own supports if you want to do it yourself in the future
* Help you navigate a life crisis (e.g. homelessness, hospitalisation, involvement with police) **Note**: In an emergency, please call 000.
* Make sure that you are accessing everything you are eligible to receive through other government systems (e.g. child protection service, housing, health, justice, education)
* Help you to prepare for your next plan review including understanding what has worked and why, what has not worked, the supports needed in the next plan, and drafting plan goals
* Help you look at your long-term goals and begin to build them into your Plan
* Prepare the information you need for scheduled reviews (i.e. annual review) and for unscheduled reviews (e.g. Change of Circumstances, Request for a Review of a Decision)

*Your Support Coordinator is: ­*

*Phone:*

*Email:*

**Support Coordination – Kyeema Support Services Inc**

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